

Rory Powell
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SKILLS PROFILE

- Increasingly thorough understanding and knowledge of environmental conservation, land management & activity tourism, gained through degree study
- Very good communication and customer service skills gained in restaurants, retail sales and call centres
- Varied experience of the catering industry, as kitchen and waiting staff in a high end restaurant, large city Italian restaurant and coffee-shop/bistro/bars
- Excellent commercial awareness and experience of team work in various environments
- The ability to work under pressure and to deadlines, quick to learn and grasp new ideas
- Full UK driving license and own vehicle

EMPLOYMENT HISTORY

- Apr'11 to Present **Waiter**– Pizza Express Buxton, England
- General waiting and barman duties, running a busy section, Making drinks & coffees, desserts, cash handling and handling deliveries
 - Replenishing stock and organising stockrooms
 - Dealing with customers and following opening & closing procedures
- Apr'10 to Sep'10 **Waiter/Barista** – Porto & Fi Edinburgh, Scotland
- General waiting duties, working a busy 50 seat bistro taking orders, running bar and dealing with bookings
 - Replenishing stock and organising stockrooms
 - Dealing with customers and cash handling
- Jan'10 to Apr'10 **RESTAURANT SUPERVISOR**– Ghillie Dhu Restaurant Edinburgh, Scotland
- Supervising efficient running of a large busy restaurant
 - Managing a team of 5-10 floor staff, delegating work and organising sections
 - Following opening and closing procedure in a large restaurant
 - General waiting duties, serving customers and dealing with complaints
- Jan'09 to May'09 **BARISTA/CAFE SERVER** – Timothy's Coffee House Toronto, Ontario
- Serving customers, making all hot beverages
 - Restocking cafe stands and counter spaces
 - Preparing cafe for opening service
- Aug'08 to Jan'09 **SUPERVISING WAITER** - Simply Red Restaurant and Bar Forres, Scotland
- Cashing up, close-down and lock-up of restaurant
 - General waiting duties, dealing with customers and complaints
 - Kitchen shifts as commis chef doing food prep and starters section
- Jul'07 to Aug'08 **WAITER/ BARMAN & COMMIS CHEF**– Zizzi Ristorante Edinburgh, Scotland
- General waiting and barman duties, running a busy section, running the bar, making coffees and desserts, cash handling, handling deliveries
 - Kitchen shifts as commis chef doing food prep and starters and salad section
- Jun'04 to Jul'07 **SENIOR SALES ASSISTANT** - Rohan Designs Edinburgh, Scotland
- Serving customers, selling technical products
 - Taking deliveries, stocktaking
 - Opening and closing shop, cashing-up and running shop.

EDUCATION

- 2010 – Present **University of Derby Buxton** Buxton, Derbyshire
- Studying Adventure Tourism & Countryside Management
 - Working towards Joint Honours Degree
- 2003 – 2005 **Telford College** Edinburgh, Scotland
- Graduated with a Higher National Certificate in Marketing
- 1996 - 2001 **Forres Academy** Forres, Scotland
- Graduated with eight Standard Grade certificates in secondary education
 - Graduated with one advanced higher secondary certificate in business management

Interests & Activities

Surfing, Music, Travelling, Mountain biking, Mountaineering, Reading, Cooking, Socialising, Environmental conservation

References available on request.